UNITED STATES DISTRICT COURT DISTRICT OF NEBRASKA

Michael Anderson,	: :
Plaintiff, v.	: Civil Action No.:
Nissan Motor Acceptance Corporation,	: : COMPLAINT AND DEMAND : FOR JURY TRIAL
Defendant.	:
	· :

For this Complaint, Plaintiff, Michael Anderson, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendant's repeated violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq. (the "TCPA").
- 2. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

- 3. Plaintiff, Michael Anderson ("Plaintiff"), is an adult individual residing in Omaha, Nebraska, and is a "person" as defined by 47 U.S.C. § 153(39).
- 4. Defendant Nissan Motor Acceptance Corporation ("Nissan"), is a Texas business entity headquartered in Dallas, Texas, and is a "person" as defined by 47 U.S.C. § 153(39).

FACTS

5. In 2017, Nissan began calling Plaintiff's cellular telephone.

- 6. The calls were placed to Plaintiff's cellular phone, number 402-xxx-4232.
- 7. When Plaintiff answered the automated calls, he was met with a period of silence followed by an automated click at which point the call was transferred to a Nissan operator.
- 8. The foregoing is indicative of a predictive dialer, an automated telephone dialing system ("ATDS") under the TCPA.
- 9. On or around December 7, 2017, Plaintiff spoke with a live representative and requested that all calls to him cease.
- 10. In complete disregard of Plaintiff's cease request, Nissan continued to place automated calls to Plaintiff.

<u>COUNT I</u> VIOLATIONS OF THE TCPA – 47 U.S.C. § 227, et seq.

- 11. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 12. At all times mentioned herein, Defendant called Plaintiff on his cellular telephone using ATDS.
- 13. In expanding on the prohibitions of the TCPA, the Federal Communications

 Commission (FCC) defines a predictive dialer as "a dialing system that automatically dials

 consumers' telephone numbers in a manner that "predicts" the time when a consumer will

 answer the phone and a [representative] will be available to take the call..."2003 TCPA Order,

 18 FCC 36 Rcd 14022. The FCC explains that if a representative is not "free to take a call that

 has been placed by a predictive dialer, the consumer answers the phone only to hear 'dead air' or

 a dial tone, causing frustration." *Id.* In addition, the TCPA places prohibitions on companies that

 "abandon" calls by setting "the predictive dialers to ring for a very short period of time before

disconnecting the call; in such cases, the predictive dialer does not record the call as having been abandoned." *Id*.

- 14. Defendant's telephone systems have all the earmarks of a predictive dialer.
- 15. When Plaintiff answered the phone, he heard silence before Defendant's telephone system would connect him to the next available representative.
- 16. Defendant's predictive dialers have the capacity to store or produce telephone numbers to be called, using a random or sequential number generator.
- 17. Defendant placed automated calls to Plaintiff's cellular telephone number despite knowing that it lacked consent to do so. As such, each call placed to Plaintiff was made in knowing and/or willful violation of the TCPA, and subject to treble damages pursuant to 47 U.S.C. § 227(b)(3)(C).
- 18. The calls from Defendant to Plaintiff were not placed for "emergency purposes" as defined by 47 U.S.C. § 227(b)(1)(A)(i).
- 19. Plaintiff is entitled to an award of \$500.00 in statutory damages for each call placed in violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3)(B).
- 20. As a result of each of Defendant's knowing and/or willful violations of the TCPA, Plaintiff is entitled to an award of treble damages in an amount up to \$1,500.00 for each and every violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant:

- 1. Statutory damages of \$500.00 for each violation determined to be negligent pursuant to 47 U.S.C. § 227(b)(3)(B);
- 2. Treble damages for each violation determined to be willful and/or knowing pursuant to 47 U.S.C. § 227(b)(3)(C); and

3. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: October 11, 2018

Respectfully submitted,

By: /s/ Sergei Lemberg

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